

For Immediate Release



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### STATEWIDE MOTOR VEHICLE SYSTEM LAUNCHES IN JANUARY 2024

MOREHEAD, KY (December 5, 2023) A transition to modernize and improve the Statewide computer system which processes all motor vehicle transactions in County Clerk's offices, will begin after the close of business on Friday, December 29, 2023. Since the 1970's Kentucky has operated AVIS, a DOS based system. "The migration to a new system is far past due for Kentucky and my office is looking forward to a customer-centric system," Elwood Caudill, Jr. Rowan County Clerk.

Customers who need to renew vehicle tags in December or customers who have not renewed your tags from any previous month for 2023, please consider completing your transactions early in December to avoid the expected rush at the end of the year. Customers who renew in January 2024, unfortunately cannot renew in December because the 2024 tax rates and assessments are not loaded until after the close of business on December 29, 2023.

Customers can renew online at [rowan.countyclerk.us](http://rowan.countyclerk.us). The web renewals process for 2023 will be operational through December 22, 2023 and will be restored the week of January 8, 2024.

At the close of business on December 29, 2023, AVIS data will be transferred to the new KAVIS system. This transition is expected to take seven to nine full days. KAVIS will go live after the data transition with a few counties onboarding each day until the entire state is on the new system. Rowan County Clerk's motor vehicle department will make every attempt to open as soon as possible once we go live but we are expecting to be closed from January 1-January 10, 2024. During this closure, our recording and elections departments will be open.

"Our goal everyday is to serve our county to the best of our ability. While we realize the closure of our motor vehicle department will impact our citizens, we are hopeful that the new system will help us be more efficient in the future. With any new system there are growing pains, but we are working hard to be trained and ready for the new system," Elwood Caudill, Jr. Rowan County Clerk.

#### Rowan County Clerk's Office Operational Schedule

Month of <b>December</b>	Month of <b>January</b>
Hours of operation is as normal. Monday & Friday 8am-5pm. Tuesday thru Thursday 8am-4pm.  December 25 & 26 we will be closed for Christmas. We will reopen December 27 & 28 for normal hours.  Even though it's a state holiday we will be open December 29 to better serve the community from 8am-4pm.	January 1 thru 10 Motor Vehicles Department is only open for Marriage License & Notary from 10am-2pm.  Deed Room open for all services from 10am-2pm.  A tentatively reopen is scheduled for Thursday January 11, 2024 for Rowan County.